

## Friday September 16, 2022

- 6:00 pm – 7:30 pm      **Registration**
- 7:00 pm                      **Roadeo Securement Training**  
*Lisa Nippolt, Q'Straint/Sure-Lok*  
Pizza & Soda Compliments of Q'Straint/Sure-Lok

## Saturday September 17, 2022

- 6:00 am                      **Breakfast on your own.**  
*Continental breakfast available*
- 7:00 am                      **Roadeo Participants & Judges Registration**
- 7:30 am                      **Roadeo Judges Meeting**
- 8:00 am                      **Drivers Written Test**
- 8:30 am                      **Judges Walk-Through**
- 9:00 am                      **Drivers Walk-Through**
- 10:00 am – 3:00 pm      **Roadeo Circuit Competition**  
*We will again be providing a training session that will be incorporated during the roadeo competition.*  
**“Advanced Wheelchair Securement”**  
*Lisa Nippolt, Q'Straint/Sure-Lok*
- 12:00 pm                      **Boxed Lunch Provided**
- 5:00 pm – 6:00 pm      **Roadeo Social – Cash Bar**
- 6:00 pm – Midnight      **Driver's Appreciation/Roadeo Awards Banquet**  
*Roadeo Dance, Blue English, 7:30 – 11:30 pm*

## Sunday September 18, 2022

- 7:30 am                      **Gospel Music**  
*Hallelujah Hooligans*
- 8:00 am - 9:00 am      **Awards Breakfast**
- 9:15 am – 10:45 am      **“Navigating the Reasonable Modification World”**

*June Hanson, Civil Rights Compliance Officer, SDDOT*

This session will review FTA guidance on Reasonable Modification and how to apply it in the real world. The session will be interactive with case studies of real questions received and discussion on how to handle the situations. We will discuss best practices for local process for Reasonable Modifications and requirements for the Reasonable Modification policy or adapting your current ADA complaint or customer service process to include reasonable modification.

11:00 am **Lunch on your own - Free time**

4:00 pm - 8:00 pm **Conference Registration**

## **Monday September 19, 2022**

6:00 am - 8:00 am **Breakfast on your own**  
*Continental breakfast available*

7:30 am - 9:30 am **Registration**

8:00 am - 8:15 am **"DTA Welcome"**  
*Jacque Senger, DTA Executive Director*  
*Travis Schaunaman, Mayor, City of Aberdeen*

8:15 am - 10:00 am **"FTA Procurements"**  
*Rich Garrity, RLS and Associates*  
This presentation will focus on Federal procurement requirements, developing a compliant procurement policy, micro, small and large purchase requirements, System of Award Management (SAM) record checks, procurement record keeping, and construction project considerations.

10:00 am - 10:15 am **Break**

10:15 am - 12:00 pm **"FTA Construction Projects - Project Planning"**  
*Rich Garrity, RLS and Associates*  
This presentation will provide regulation details and tips for project planning, securing construction cost estimates without jeopardizing grant funding, site selection process, National Environmental Policy Act (NEPA), use of architect and engineering (A&E) services, and project organization and responsibilities, including elements of a project management plan (PMP) and grants management.

12:00 pm – 1:00 pm

**Lunch**

**“Bipartisan Infrastructure Law”**

*Cindy Terwilleger, FTA Regional Administrator Region VIII*

1:00 pm – 2:45 pm

**“Communication, Language of Leadership”**

*Leah Braun, Managing Partner, Nsight Partners*

In every industry communication is a core leadership function. In this presentation, participants will learn powerful strategies for communicating with staff members and customers.

2:45 pm – 3:00 pm

**Break**

3:00 pm – 4:45 pm

**“Creating Customer Connections”**

*Leah Braun, Managing Partner, Nsight Partners*

This session is all about creating a connection between what the customers need and what you can provide. It is ideal for anyone who works on the frontlines with customers – in-person, over-the-phone or out in the community.

## **Tuesday, September 20, 2022**

6:00 am – 8:00 am

**Breakfast on your own**

*Continental breakfast available*

8:00 am – 9:45 am

**“Recruiting a Sustainable Driver Workforce in a Tight Labor Market”**

*Caryn Sousa, Deputy Executive Director, CTAA*

You know that drivers are the front-line representatives for your agency. So, what can transit leaders do to address driver shortages? You've identified the right attitude for your staff and now's the time to revisit your current approach to hire this key position to incorporate innovative recruitment ideas to ensure that you're maximizing your ability to source driver candidates.

9:45 am - 10:00 am

**Break**

10:00 am – 11:30 am

**“Path to Zero Emissions”**

*Stephan Whaley, Director of Autogas Business Development*

*Andrew Ernst*

Between local and federal regulations, and public pressure for organizations to reduce emissions, public transit fleets are under more scrutiny than ever to reach their organization's sustainability goals. This

session will discuss the role of propane autogas in accelerating decarbonization and why it's an ideal choice for cutaway and medium-duty fleet operators. It will cover how fleets can significantly reduce their emissions while saving on operation and energy costs and without compromising on reliability, range, or performance.

11:30 am – 3:00 pm

**“Vendor Show and Lunch”**

*Lunch will be served during the Vendor Show*

3:15 pm – 4:30 pm

**“General Membership Meeting”**

Tentative